

09779306260

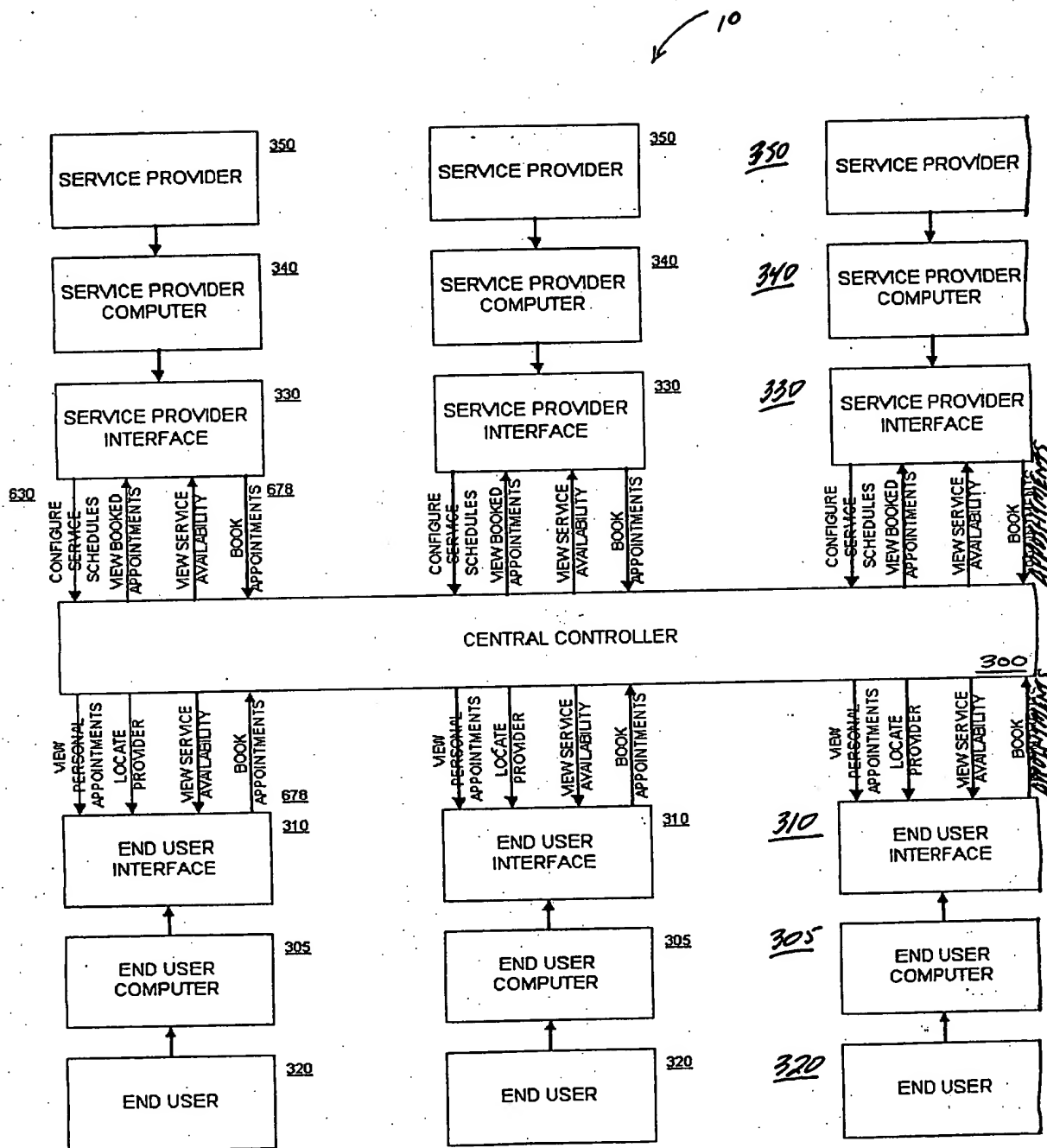


FIG. 1

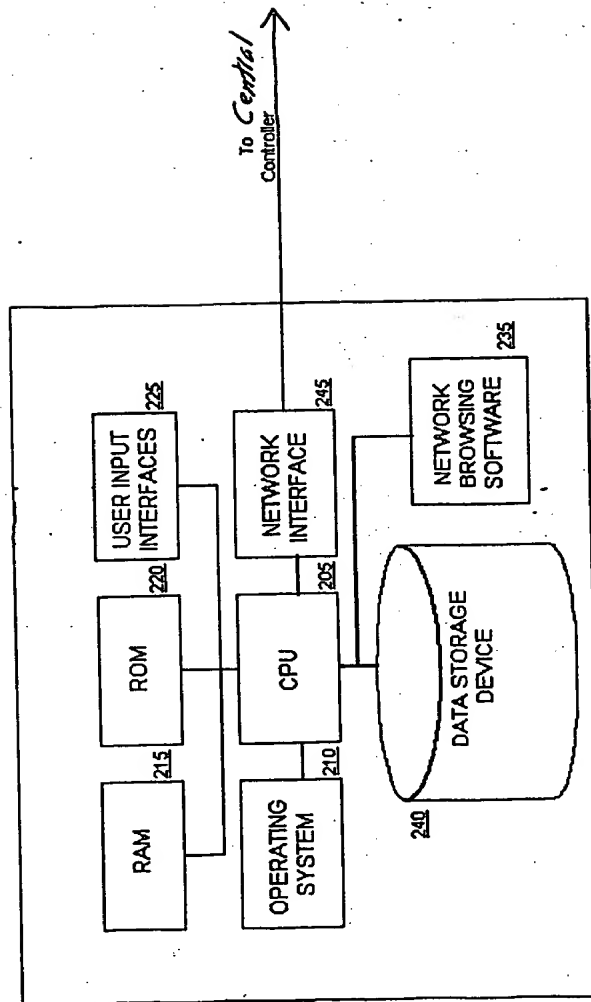


FIG. 2

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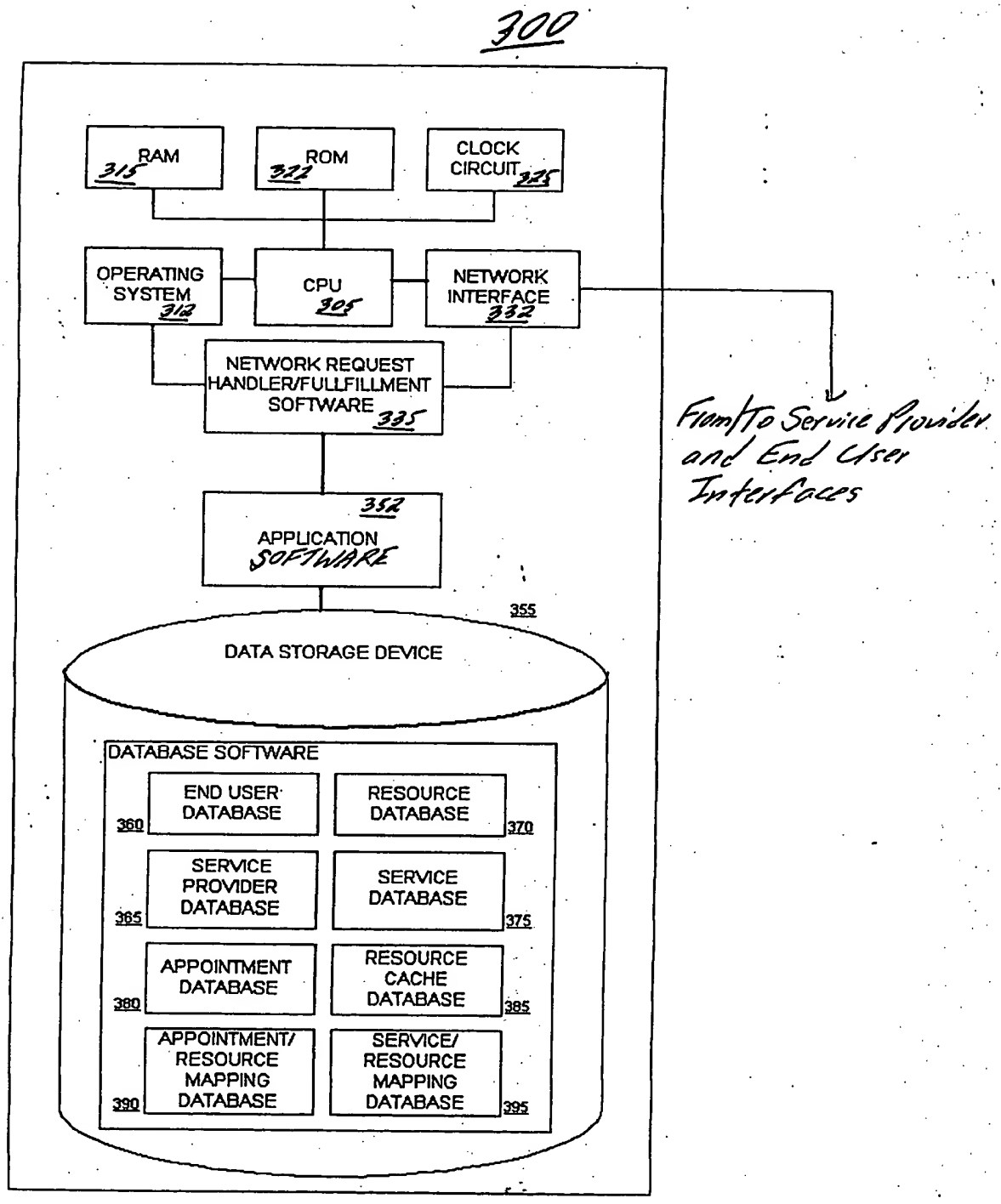


FIG. 3

FOE250" 50E62260

END USER Table 400

END USER ID 404	END USER EMAIL	END USER PASSWORD 406	END USER FIRST NAME 408	END USER LAST NAME 410	END USER TIME ZONE 412	END USER POSTAL CODE 414
544323	Joe@earthlink.net	SKDJKJE39	Joe	Manahu	5	10012
544324	117209@yahoo.com	873KJK3H	Jeff	Jones	8	98105
544325	mmn@globa.com	0308882	Renata	Murta	5	10003

~416

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SERVICE PROVIDER Table 500

SERVICE PROVIDER ID 503	SERVICE PROVIDER EMAIL 504	SERVICE PROVIDER PASSWORD 508	SERVICE PROVIDER TITLE 508	SERVICE PROVIDER 510	SERVICE PROVIDER TYPE 512	SERVICE PROVIDER ZIP 514	SERVICE PROVIDER TIME 516	SERVICE PROVIDER ACTIVATION SETTING 518
23545668	admin@aaatubody.com	LKSPF8JSE9	A & A Autobody	AUTOMOTIVE	10012	5	1	1
23545689	admin@winstar.com	SKDIE6539	Winstar Real Estate	REAL ESTATE	10014	5	1	1
23545670	admin@scjcpa.com	9834JWFI	SCJA CPA Association	PROFESSIONAL SERVICE	07030	8	1	1
23545671	admin@jwa.com	94K449GS9DF9	First West Airlines	AIRLINES	98104	8	1	1

2518

Fig. 5

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RESOURCE Table 600

RESOURCE ID	SERVICE PROVIDER ID	RESOURCE TITLE	RESOURCE OPEN 608	RESOURCE CLOSE 610	RESOURCE ACTIVATION SETTING 612
92238	23545668	Car Repair Bay	480	1040	1
92239	23545668	Battery Testing Machine	480	1040	1
92240	23545670	Estate Planning Accountants	420	800	1
92241	23545671	Executive Club Rooms	0	1140	1

~ 614

~ 616

FIG. 6

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SERVICE Table 700

SERVICE ID	SERVICE PROVIDER ID	SERVICE TITLE	SERVICE TIME INTERVAL	SERVICE MINIMUM DAYS	SERVICE MAXIMUM DAYS	SERVICE MINIMUM CANCEL DAYS	SERVICE REQUIRE CREDIT CARD FLAG	SERVICE HOLD PRICE	APPOINTMENT DESCRIPTION PROMPT	SERVICE ACTIVATION SETTING
5667	23545668	Automatic Transmission Service/Repair	45	0	7	1	1	400	720 Please enter the nature of your Transmission trouble.	722 1
5668	23545668	Batteries - Sell and install	30	0	7	1	1	200	Please enter the desired Battery manufacturer.	1
5669	23545668	Brake Repair	120	2	30	2	0	500	Please enter the nature of your Brake trouble.	1
5870	23545668	Electrical and Electronic Systems	240	0	14	0	0	400	Please enter the nature of your Electrical systems trouble.	1

~ 724

~ 726

Fig. 7

APPOINTMENT Table 800

APPOINTMENT ID 802	END USER ID 804	SERVICE ID 806	START TIMESLOT NUM 808	START TIMESTAMP 810	END TIMESLOT NUM 812	END TIMESTAMP 814	USER CREDIT CARD NUM 818	USER CARD TYPE 818	APP USER CARD EXPIRE 820	APPOINTMENT DESCRIPTION 822	APP ACTIVE FLAG 824
1001223	544323	5668	525	Jul 21 2000 08:45:14:000AM	555	Jul 21 2000 09:15:14:000AM	4776673303780065	VISA	09/02	Please install a System V Optima battery.	1
1001224	544323	5667	720	Aug 23 2000 12:00:00:000PM	765	Aug 23 2000 12:45:00:000PM	NULL	NULL	NULL	I hear loud sounds when switching gears.	1
1001225	544324	7665	1140	Aug 24 2000 07:00:25:000PM	1260	Aug 24 2000 09:00:25:000PM	NULL	NULL	NULL	NULL	1

~ 826

FIG. 8

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SERVICE/RESOURCE MAPPING Table 1000

1006 ~	SERVICE ID 1002	RESOURCE ID 1004
1008 ~	5668	92238
1010 ~	5668	92239
	5668	92238

FIG. 10

APPOINTMENT/RESOURCE MAPPING Table 1100

1106 ~	APPOINTMENT ID	RESOURCE ID
1108 ~	1001223	92238
	1001223	92239
		..

FIG. 11

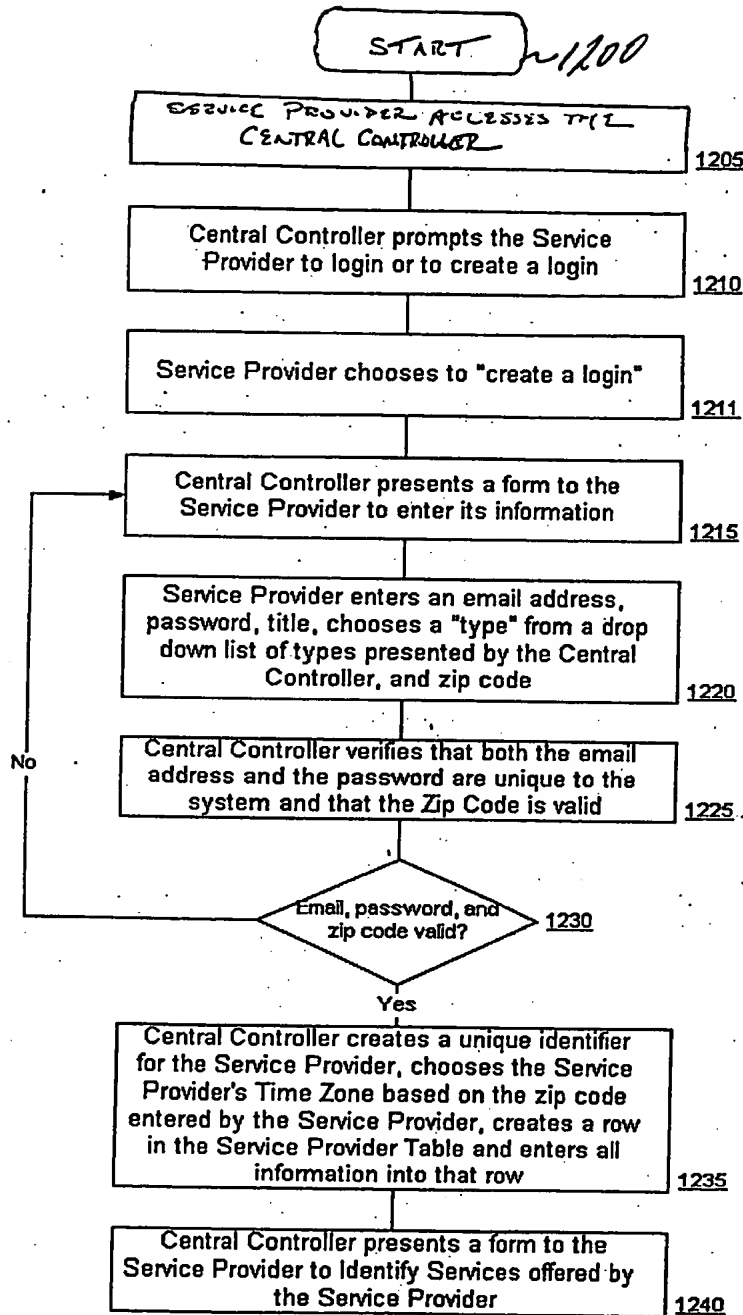


Fig. 12B
Fig. 12A

From Fig. 12A

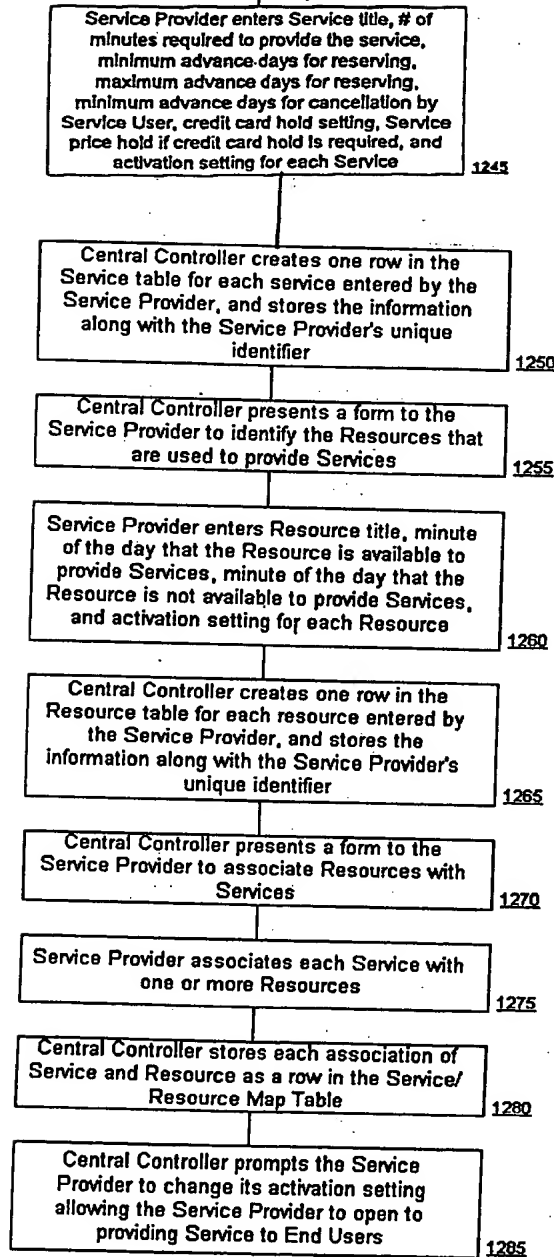
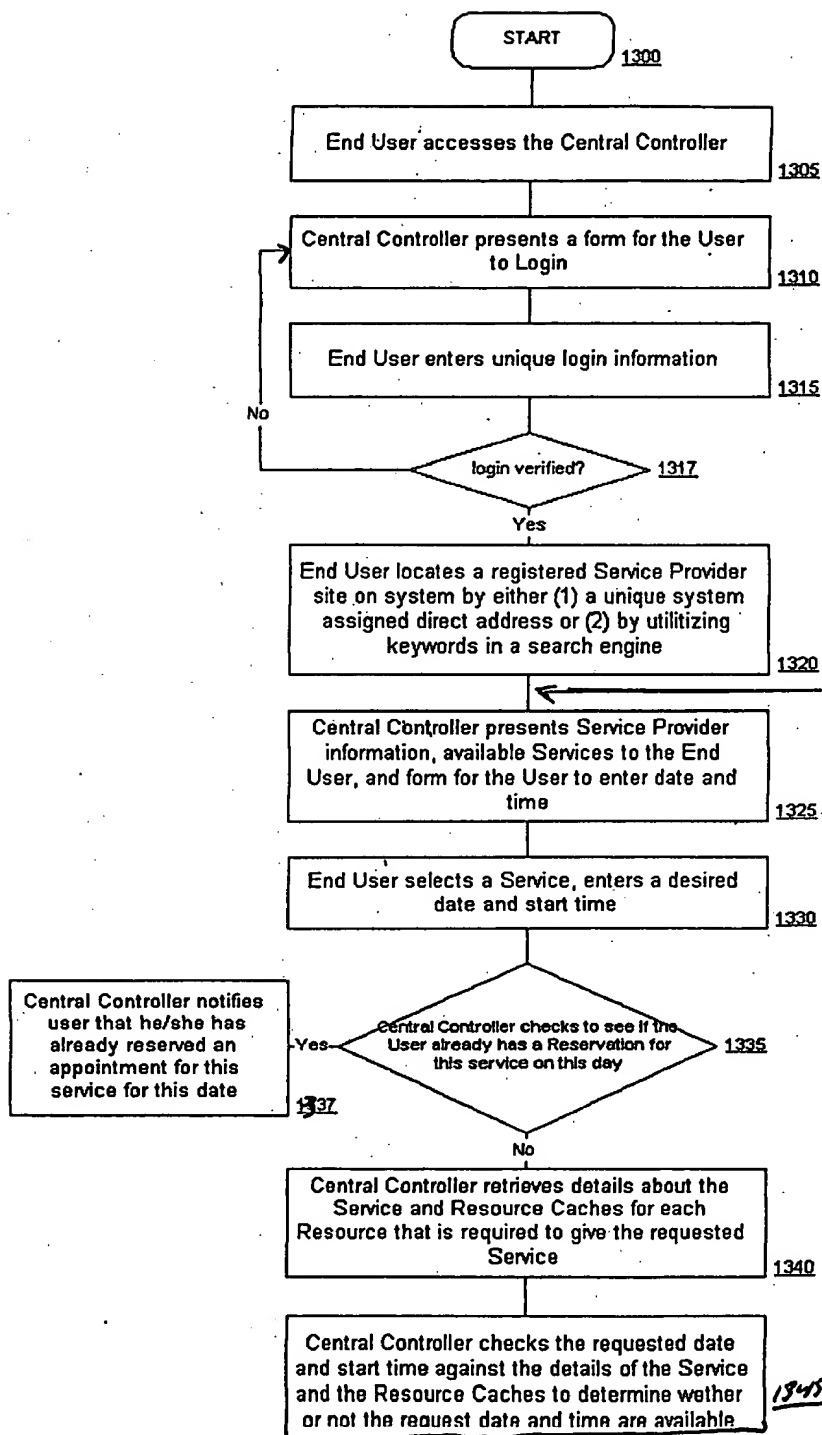


FIG. 12B

092605 0521 50662260

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"06250" 5066760



From
Fig. 13C

Fig. 13B

FIG. 13A

0979305 052301

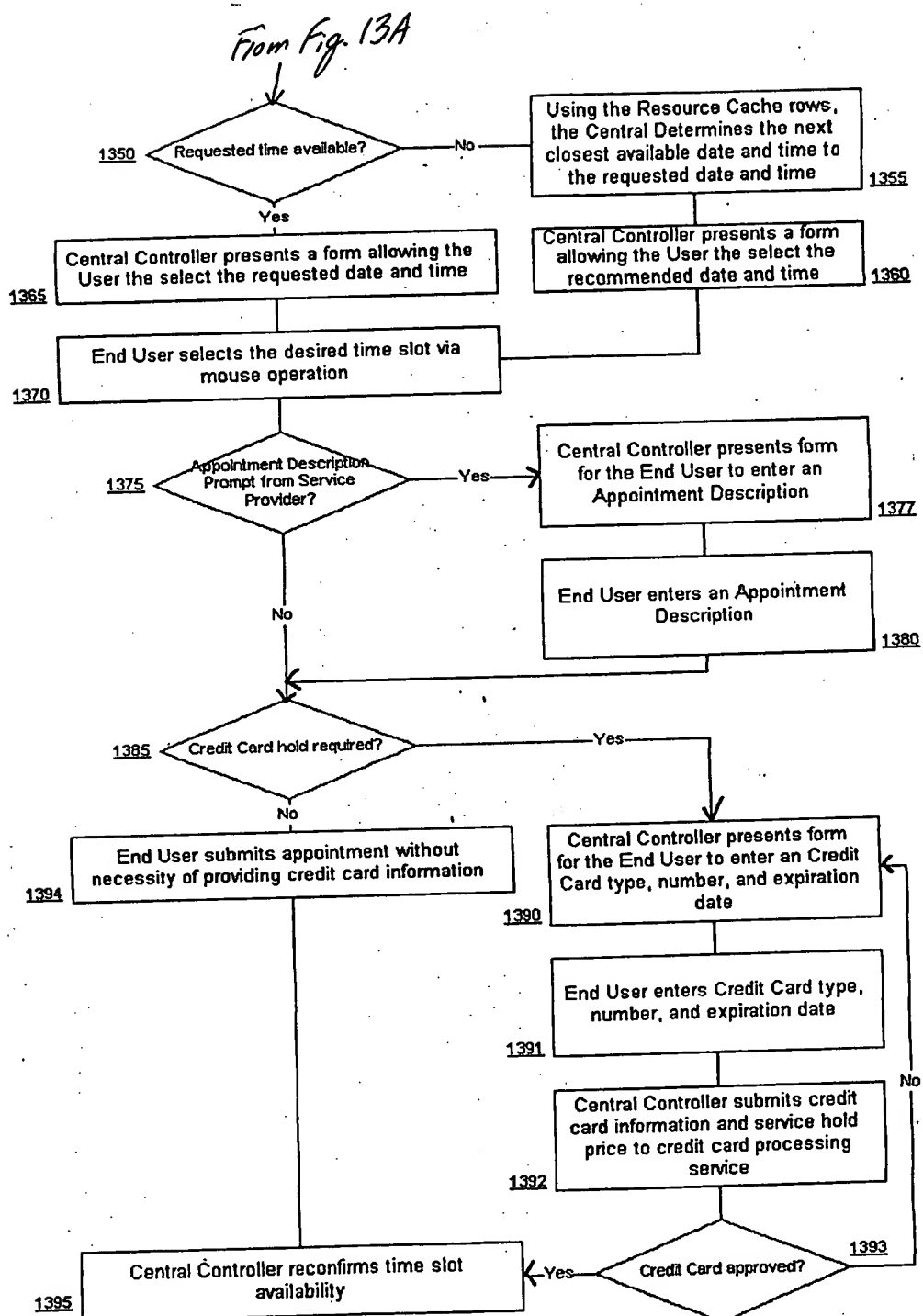


Fig. 13C

FIG. 13B

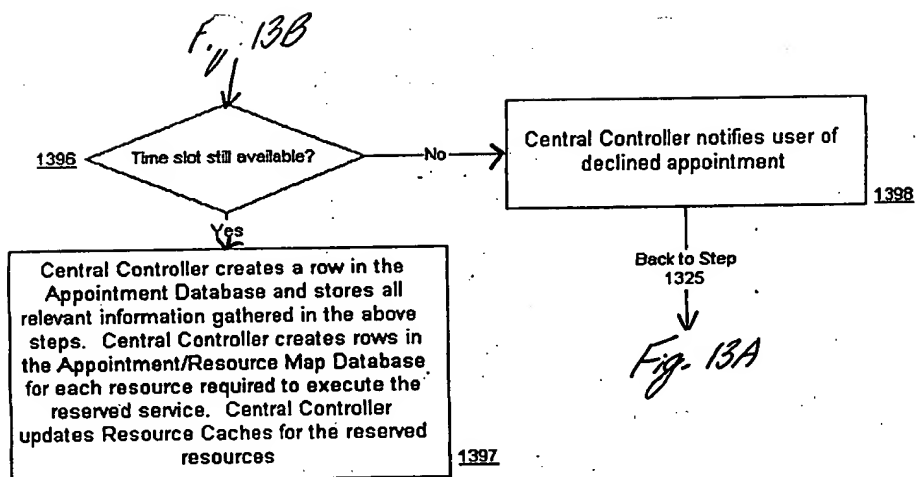


Fig. 13C

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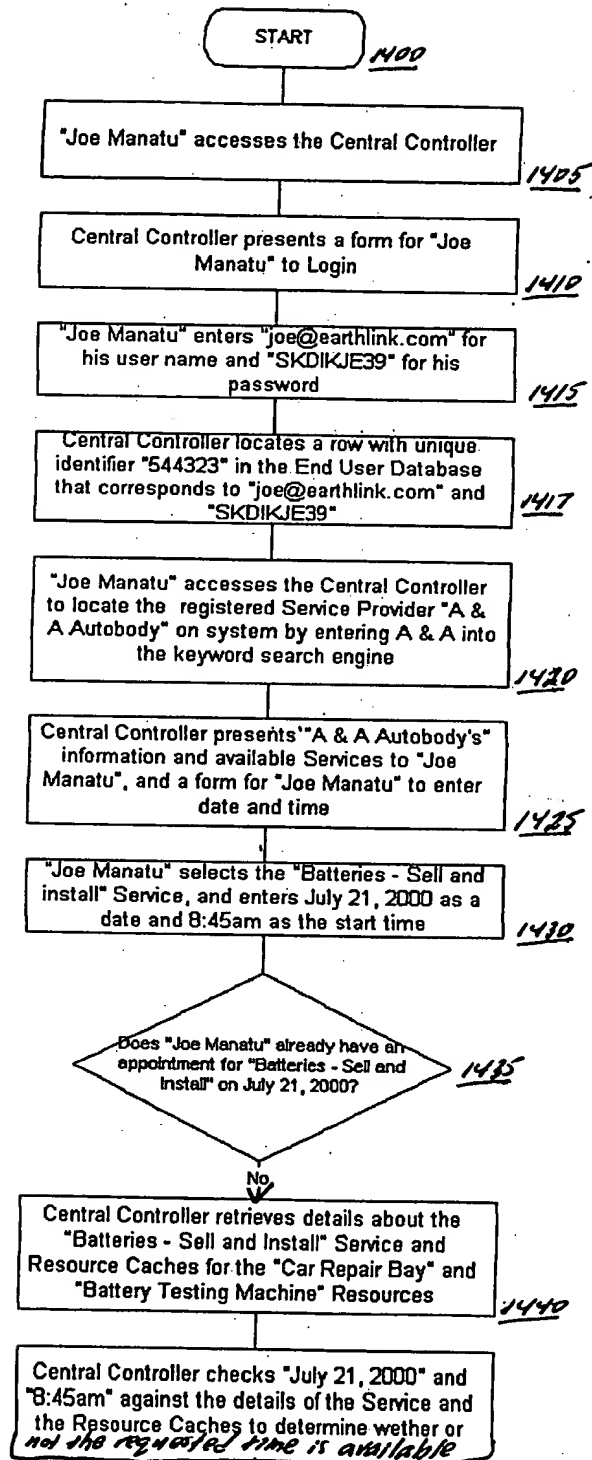


Fig. 14B

FIG. 14a

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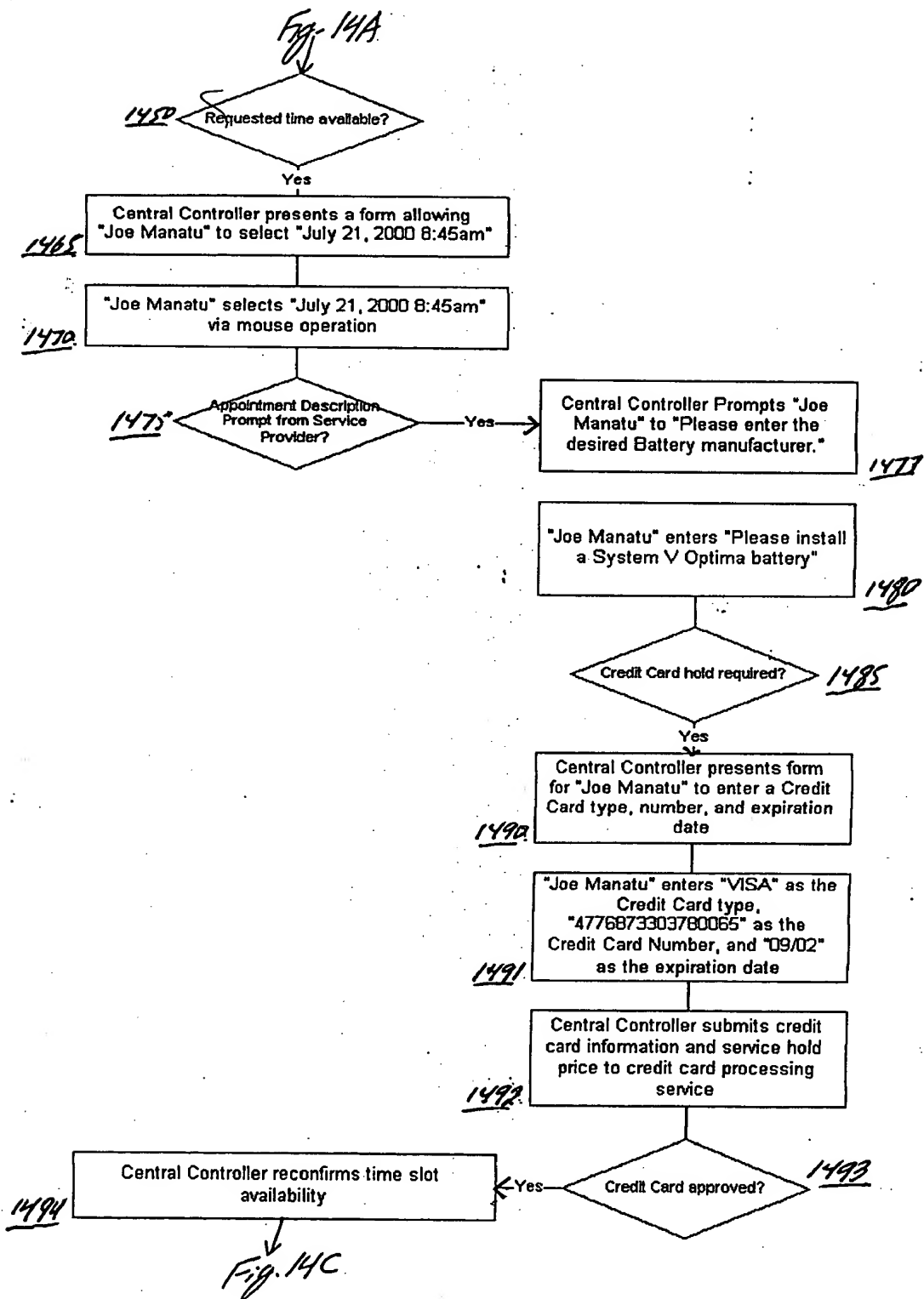


FIG. 14B

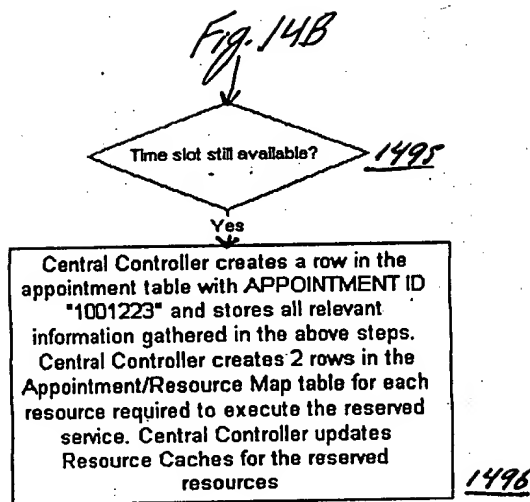


FIG. 14C